REPUBLIC OF KENYA

The National Treasury

Government Digital Payment Department

eCitizen

PUBLIC NOTICE

NOTICE OF SCHEDULED E-CITIZEN PLATFORM MAINTENANCE AND TEMPORARY SERVICE INTERRUPTION

The National Treasury, through the Government Digital Payments Department wishes to notify members of the Public, Stakeholders, and all system users that scheduled maintenance will be undertaken on the **e-Citizen Platform** to facilitate system upgrades, improve performance, enhance security, and ensure the continued reliability of services.

The maintenance exercise is scheduled as follows:

Saturday 7th November 2026 2200hrs – Sunday 8th November 2026 0500hrs

Saturday 14th November 2026 2200hrs – Sunday 15th November 2026 0500hrs

During this period, users may experience temporary service interruptions or limited access to the system and its associated services. Users are therefore advised to plan accordingly and, where possible, complete any urgent transactions before the commencement of the maintenance exercise.

The National Treasury regret any inconvenience this interruption may cause and appreciates the public's patience and understanding as we undertake this exercise to improve service delivery.

Dr. Chris Kiptoo, CBS
PRINCIPAL SECRETARY/THE NATIONAL SECRETARY